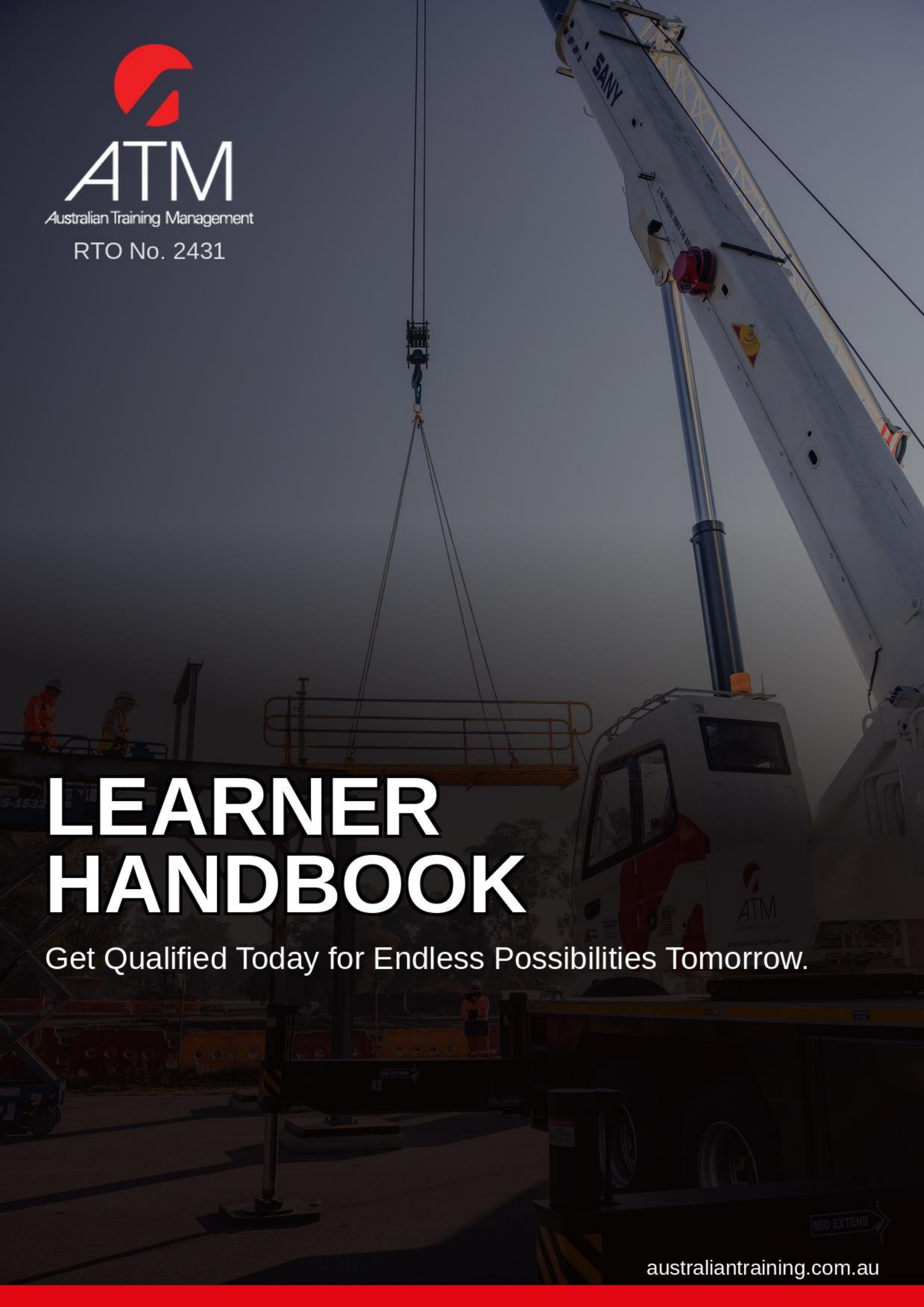
ATM

Australian Training Management

RTO No. 2431



LEARNER HANDBOOK

Get Qualified Today for Endless Possibilities Tomorrow.

australiantraining.com.au

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Welcome to Australian Training Management

We're excited to support you on your learning journey. Our goal is to help you gain real, industry-relevant skills that lead to nationally recognised qualifications and career opportunities.

Our experienced trainers, flexible learning pathways, and strong industry partnerships ensure your training is practical, up to date, and valuable in the real world.

What This Handbook Covers

This handbook provides essential information about:

- Enrolment and student support
- Training expectations and your responsibilities
- Assessment processes
- ATM policies and procedures

Please read it carefully and refer back to it throughout your training.

Get in touch

Phone: 1300 977 606 | Email: info@australiantraining.com.au

Hours: Mon–Thu 7:00am–4:30pm | Fri 7:00am–4:00pm

West Swan: 52 Harrow Street | Jandakot: 2/35 Biscayne Way

About ATM

Australian Training Management is a Registered Training Organisation (RTO No. 2431), accredited by the Australian Skills Quality Authority (ASQA).

Our Guarantee to You

If, for any reason, ATM is unable to deliver your agreed training, we will make arrangements for it to be delivered by another Registered Training Organisation, or offer you a full refund for the affected portion of your course.

We are committed to providing accurate, high-quality training and assessment, but we do not guarantee that every learner will achieve competency, or that completing a course will lead to a particular employment outcome.

The Learner Journey

Enrolment

Before enrolling, check the course entry requirements listed in your course information — including any age, licensing, or physical requirements, and any WorkSafe WA prerequisites for High-Risk Work Licence courses. As part of enrolment, we conduct a language, literacy, numeracy and digital skills check so we can confirm the course is right for you and provide the right support from day one.
Once you've completed your enrolment form and payment, you'll receive a confirmation email with:

- Your course details
- What to bring
- Portal login (if applicable)
- USI requirements

Support Services at Enrolment

ATM offers a range of support services from the moment you enrol, including:

- Language, literacy, and numeracy (LLN) support and referrals.
- Flexible learning plans tailored to your needs.
- Access to assistive technology and alternative learning formats.
- Referrals to external services such as counselling or adult literacy programs.

Our learner support team is available Mon–Thu 7:00am–4:30pm and Fri 7:00am–4:00pm. Contact us at info@australiantraining.com.au or call 1300 977 606.

Unique Student Identifier (USI)

A Unique Student Identifier (USI) is required by the Australian Government for all learners undertaking Vocational Education and Training (VET). You must provide your USI to ATM before we can issue any certification.

If you need help obtaining your USI, our team can guide you through the process with your authorisation. We verify every USI before issuing certificates.
You can create your USI at usi.gov.au. If you believe you are exempt from the USI requirement, exemption details are available at usi.gov.au/students/exemptions.

> **No USI = No Certificate**
>
> ATM cannot issue a certificate, qualification, or statement of attainment without a valid USI.
>
> Make sure yours is set up before your course starts.

Visa Requirements

Australian Training Management is not a registered CRICOS provider. If you require a student visa to study in Australia, it is your responsibility to check your visa conditions and eligibility with the Department of Home Affairs before enrolling.

Change of Personal Details

It is crucial for learners to keep their personal details up to date with ATM at all times. Should there be any changes to your personal information, you are required to notify Australian Training Management promptly, and in writing.

Your Training Experience

Training Format

All training at ATM is competency-based and nationally accredited. You will learn through a mix of practical training, written activities, and real-world application.

Learning Environment

To get the most from your training, we ask you to:

- Attend all scheduled sessions and arrive on time.
- Be punctual, prepared, and ready to participate.
- Participate respectfully and professionally.
- Collaborate and interact with your fellow learners.
- Respect diverse viewpoints and opinions.

For High-Risk Work Licence and other safety-regulated courses, arriving late may mean you miss mandatory safety briefings or inductions. Where this occurs, you may not be permitted to continue in that session and may need to rebook at your own cost.

Technology Use and Responsibilities

You may need to use digital tools during your training. To support a safe and fair learning environment, learners must:

- Use technology respectfully and only for training purposes.
- Keep login details secure and use only your own accounts.
- Submit your own work and follow all assessment rules.
- Report any technical issues to your trainer or Training Coordinator.

Misuse of technology, including cheating, sharing content, or unauthorised access — may result in disciplinary action.

Dress Requirements

For safety and professionalism, learners must dress appropriately for the type of training they are undertaking.

Practical / High-Risk Courses

- Enclosed footwear is mandatory — steel-cap boots required.
- Hi-vis vest and hard hat (provided if required).
- Long pants only.
- No thongs, sandals, or open-toe shoes.

Classroom / Non-High-Risk Courses

- Neat, tidy attire.
- Enclosed footwear (safety boots not required).
- No thongs or open-toe shoes.
- Shorts or leggings acceptable if practical and modest.

Learners unsure about dress requirements should contact their Training Coordinator before attending. Trainers reserve the right to refuse participation if safety standards are not met.

Lunch Breaks and Amenities

Both our West Swan and Jandakot training centres have kitchen facilities available, including fridge, microwave, urn/kettle, and complimentary tea, coffee, milk, and biscuits.
You are welcome to bring your own meals. Breaks are taken during designated times, including a 10–15-minute class break and up to a 1-hour lunch break. Please clean up after yourself.

Course Progress and Attendance

Public High-Risk, Plant and Safety Courses

Full attendance (100%) is required for all public High Risk Work Licence, plant operation and safety training courses. If you are unable to attend, please refer to our Fee Payment and Refund Policy.
For courses delivered over more than one day, if you become unwell, need to arrive late, or need to leave early, you must contact us before the session to advise your trainer. Depending on the circumstances, we will arrange for you to either continue in the course or reschedule the missed component.

Traineeships and Apprenticeships

For learners undertaking a traineeship or apprenticeship, ATM does not apply a fixed attendance percentage. Instead, we monitor your progress against your training plan on an ongoing basis. Where attendance or progress is falling short, we will liaise with you and your employer to identify support options and notify your Australian Apprenticeship Support Network (AASN) provider as required.
If you have any questions about your attendance or progress requirements, please contact your Training Coordinator or our admin team.

Traineeship and Apprenticeship Blocks

Our traineeship and apprenticeship training is delivered in blocks of up to three days. If you're unable to complete a block, you are not withdrawn from your qualification — you'll return to complete that block, or a later one, on another scheduled date. Your employer will be notified where this occurs.
This flexibility supports genuine circumstances — it is not a substitute for attending work. Repeated or unexplained non-attendance will be treated under our non-attendance policy below and may affect your ongoing participation in the traineeship.

Non-Attendance — Trainees and Apprentices

If you need to miss a scheduled training session or site visit, notify us at least 4 business days in advance. Where notice is not given or is given with less than 4 business days' notice, a non-attendance fee applies as set out in your Service Agreement.

Making the Most of Your Training

Maximising the benefits of your training is largely your responsibility. To enhance your learning experience and ensure successful completion, we encourage you to:

- Attend all scheduled training sessions and complete all reading and learning activities.
- Prepare thoroughly for each training session.
- Engage actively and be open to participating.
- Collaborate and interact with your fellow learners.
- Respect diverse viewpoints and opinions.
- Be accountable for the quality of the evidence you present to your assessor.
- Monitor your own progress regularly.
- Ensure all assessments are completed and submitted on time, and that submissions are clear and concise.
- Do not hesitate to reach out to your trainer or assessor if any task is unclear.

Educational and Support Services

Our range of educational and support services includes, but is not limited to:

- Pre-enrolment materials to prepare you for your learning journey.
- Study support and skills programs to enhance your learning experience.
- Language, literacy, and numeracy (LLN) programs, or referrals to these programs, tailored to your needs.
- Access to equipment, resources, and programs designed to support learners with disabilities.
- Learning resource centres equipped with materials to support your studies.
- Flexible scheduling and delivery of training and assessment to fit your needs.
- Wellbeing support — confidential guidance and connection to professional or community services.
- Assistive technology — text-to-speech readers, screen magnifiers, captioned materials, adaptive keyboards.
- Counselling services or referrals to professional counselling services.
- ICT support to navigate digital resources.
- Learning materials in alternative formats such as large print.

Where external assistance is required, ATM will advise you of any associated costs in advance.

General Wellbeing Support

If you are experiencing difficulties and need personal support, a range of organisations are available to assist:

External Support Services

Lifeline: 13 11 14 | www.lifeline.org.au

Beyond Blue: 1300 22 4636 | www.beyondblue.org.au

The Salvation Army: 13 SALVOS (13 72 58) | www.salvos.org.au

Foodbank WA: 9258 9277 | www.foodbank.org.au

Language, Literacy and Numeracy (LLN) Support

We understand the importance of supporting our learners' language, literacy, numeracy (LLN), and digital literacy needs. We are committed to making reasonable accommodations for learners facing challenges, ensuring these adjustments do not affect the integrity, equity, or fairness of assessments, or compromise the standards of the relevant training package.

To identify any LLN or digital literacy needs early, all learners undergo a straightforward assessment during enrolment. Based on this, we work collaboratively with learners to develop tailored strategies, which may involve adapting the modes and methods of learning and assessment.

We ensure that educational materials, resources, and assessment tasks are accessible and set at an appropriate level of complexity. We provide ample opportunities for learners to practise in a supported environment, building confidence and competence in both foundational and digital skills.

If you require support with language and literacy, we suggest contacting:

Reading and Writing Hotline 1300 655 506 info@literacyline.edu.au readingwritinghotline.edu.au	**Read Write Now!** 1800 018 802 readwritenow@nmtafe.wa.edu.au www.read-write-now.org	**WA Adult Literacy Council** info@waalc.org.au www.waalc.org.au

Assessment Overview

What to Expect

Your trainer will assess you using a range of methods suited to the training product, which may include:

- Practical demonstration
- Verbal questioning
- Written tasks or online activities
- Role plays and simulations

You will receive feedback on your assessments. ATM provides up to two reattempt opportunities at no additional cost. Any further reattempts may be considered at management discretion and may incur a fee.

Depending on the unit, a reattempt may involve resubmitting or redoing just the assessment task, or it may require you to reattend part of the course, such as the final practical days, before you can be reassessed. Your trainer will confirm what's needed.

Principles of Assessment

All assessment at ATM follows four principles:

Principle	What it means for you
Fairness	Your individual needs are considered, and reasonable adjustments are made where appropriate.
Flexibility	Assessment reflects your circumstances and may draw on different methods suited to how you learn.
Validity	You're assessed against the real skills and knowledge the unit requires — nothing more, nothing less.
Reliability	Your result would be the same regardless of which ATM assessor marked it.

Academic Integrity

Cheating, plagiarism, or collusion is taken seriously and may result in disciplinary action or removal from the course.

- Plagiarism — using someone else's work or ideas without acknowledgement.
- Collusion — working with another person on an individual task.
- Cheating — any attempt to gain an unfair advantage in an assessment.

If you are unsure what counts as academic misconduct, speak with your trainer before submitting work.

Evaluation and Feedback

Your feedback is invaluable to us for quality assurance and the continuous improvement of our training programs. Upon completing your training, you will be invited to complete a Learner Questionnaire and Course Feedback Form. Participation is voluntary and all responses are confidential.

Recognition of Prior Learning (RPL)

Recognition of Prior Learning (RPL) allows you to receive formal recognition for skills, knowledge, and experience gained through work, volunteering, or informal learning — even without formal training. If you believe you already meet the requirements of a unit or qualification, you may be eligible.

How the RPL Process Works

1	**Initial discussion** Contact our team to discuss your eligibility.
2	**Application** Complete an RPL Application Form.
3	**Evidence collection** Provide documentation such as work history, qualifications, references, and work samples.
4	**Assessment** Our qualified assessors will review your evidence and may request an interview or practical demonstration.
5	**Outcome** You will be informed of the result and issued a Statement of Attainment if successful.

RPL fees may apply and will be discussed before the process begins. Speak to your trainer or Training Coordinator to find out more.

Credit Transfer

If you have completed the same unit(s) of competency with another Registered Training Organisation (RTO), you may be eligible for a Credit Transfer, allowing those previously completed units to be recognised without repeating training or assessment.

To apply, provide a copy of your Statement of Attainment, Qualification, or USI transcript. Complete a Credit Transfer Application Form. All evidence is verified through the issuing RTO or the USI Transcript Service before Credit Transfer is granted.

Credit Transfer Fees

Funded students (Jobs and Skills WA, CTF, traineeships): No fee.

Fee-for-service students: A $25 administrative fee applies.

There is no fee to assess eligibility for Credit Transfer.

Training Logbooks and High-Risk Work Licences

Training Logbooks

As part of some Units of Competency, learners may be required to complete a logbook recording hours worked on specific plant equipment. This is evidence of on-the-job learning and must be signed off by your supervisor.

High-Risk Work Licences

ATM delivers training and assessment for units associated with high-risk work — nationally recognised and crucial for workplace safety and compliance.

- These units require demonstrated communication, literacy, and numeracy skills as outlined in the relevant training package.
- Simulators are not permitted for assessing high-risk work units.
- Proficiency in English sufficient for the safe performance of high-risk work is mandatory under the National Standards for Licensing Persons Performing High Risk Work.
- Learners requiring additional support should contact their Training Coordinator before the course begins.

Your Training Product

All courses delivered by ATM are nationally recognised and listed on the National Register of VET at training.gov.au. You can search for your specific qualification, unit of competency, or skill set on training.gov.au to view the full unit descriptor, performance criteria, and required evidence. Your course outline and enrolment confirmation will detail the specific training product you are enrolled in, including the national code and title.

If you have any questions about the content or requirements of your training product, speak with your trainer or Training Coordinator before your course begins.

Certification

Once you successfully complete your course and all fees are paid, you will receive:

- **A Qualification —** for full course completion.
- **A Statement of Attainment —** if you partially complete a course.

Documents will be sent to your nominated email address within 30 calendar days of assessment completion.

Reissuing Certificates

If you need a replacement Qualification or Statement of Attainment, please contact our office. A reissue fee may apply. Ensure your personal details are up to date to avoid delays.

Revoking AQF Certification

Australian Training Management may revoke or request the return of a Testamur, Record of Results, or Statement of Attainment where:

Alleged fraud or dishonesty has been substantiated.

- AQF certification documentation contains incorrect details.
- AQF certification documentation has been issued in error.
- ATM can substantiate that the award was issued in error for any reason not detailed above.

ATM Key Policies

All Australian Training Management policies are available in full on our website:
www.autraliantraining.com.au

Code of Conduct

ATM expects all learners to conduct themselves responsibly and respectfully throughout their training.

- Treat all people with respect and communicate professionally.
- Avoid disruptive, unsafe, or aggressive behaviour.
- Not attend training or assessment under the influence of drugs or alcohol.
- Follow all safety instructions from trainers and site supervisors at all times.

Where there is reasonable suspicion of impairment, participants may be required to undergo testing. Serious misconduct may result in immediate removal from training.

Fitness for Training, Alcohol and Other Drugs

You must attend all training and assessment free from the effects of alcohol or drugs. ATM may require you to undergo drug and/or alcohol testing, including on a random basis, in line with our Drug and Alcohol Policy. If you present impaired, or return a positive result, you will be removed from the session immediately, no refund applies, and the session will be recorded as did not complete. For trainees and apprentices, your employer will be notified.

Full details are set out in ATM's Drug and Alcohol Policy, available from your Training Coordinator or on request.

Disciplinary Process

If a learner breaches the Code of Conduct or engages in unsafe or disrespectful behaviour, ATM may take action appropriate to the circumstances.

- **Verbal reminder / behaviour correction** — For minor issues, trainers may provide a reminder and support the learner to correct their behaviour.
- **Removal from training** — In cases of serious misconduct, or if behaviour does not improve, ATM reserves the right to suspend or remove the learner from the course.

Serious misconduct includes:

- Aggressive or abusive behaviour.
- Harassment, discrimination, or bullying.
- Possession or use of drugs or alcohol during training.
- Wilful damage to property.
- Repeated non-compliance with safety directions.

🚫 What Counts as Bullying or Harassment

Bullying and harassment can be physical, verbal, or online, and doesn't need to be repeated to be taken seriously. Examples include:

- Insults, put-downs, or offensive jokes — including about someone's culture, gender, or background.
- Excluding or deliberately ignoring someone in the training environment.
- Unwanted physical contact, intimidation, or threats.
- Unwelcome messages or comments sent via phone, email, or social media.

If you experience or witness this, tell your trainer, Training Coordinator, or lodge a complaint — see Handling Complaints and Appeals.

Notification to employer or booking contact — Where training was arranged by an employer, ATM may provide feedback if a learner's behaviour impacted their participation or removal from training was required.

Handling Complaints and Appeals

ATM is committed to resolving all complaints and appeals in a fair, confidential, and timely manner. You have the right to raise concerns without disadvantage.

Complaints

You can lodge a complaint about any issue related to:

- Training delivery, assessment, or facilities.
- Behaviour of trainers, staff, or other students.
- Fees, refunds, or other administrative matters.

1	Informal resolution Raise your concern with your trainer or Training Coordinator where possible.
2	Formal complaint Submit your written complaint to: compliance@australiantraining.com.au
3	Review ATM will investigate and respond in writing within 10 business days.
4	Outcome You'll receive a written outcome. If unresolved, you may request further internal review.

Appeals

You may lodge an appeal if you disagree with an assessment outcome, a disciplinary decision, or a complaint resolution.

1	Submit your appeal Submit your appeal in writing within 14 calendar days of the decision.
2	Independent review The General Manager or a nominated independent reviewer will assess the matter.
3	Written outcome You will receive a written outcome within 14 business days of your submission.

If your appeal relates to a decision to cancel your enrolment, your enrolment will generally be maintained while the appeal is underway, unless immediate action is required to protect the health or safety of you, other learners, or staff.

Under 18? Child-Safe Complaints Process

If you are under 18, your complaint will be managed under ATM's child-safe complaint procedures.

You may ask a parent, carer, or trusted adult to help you at any stage.

External Escalation

If you are not satisfied with ATM's outcome, you may escalate to:

National Training Complaints Hotline: 13 38 73 | www.dewr.gov.au/national-training-complaints-hotline

Independent mediator (e.g. Resolution Institute) — you are responsible for any mediation costs, unless ATM refers the matter itself.

ASQA: asqa.gov.au/complaints — note ASQA does not act as an advocate for individual learners but uses complaint information to inform its regulatory activities.

Access and Equity

ATM is committed to excellence in training and fostering a culture grounded in respect and equality.

- **Our Promise —** We believe in the fundamental right of every individual to receive equal respect and opportunities, irrespective of their race, gender, age, sexual orientation, disability, religion, or marital status.

- **Employment Practices —** Our commitment to equal employment opportunities is reflected in every phase of employment. We base decisions on merit and the essential requirements of each job.

- **Inclusive Training Environment —** We are proactive in promoting cultural sensitivity and ensuring our training resources, materials, and facilities are accessible to all participants, including those with disabilities.

Fee Payment and Refund Policy

When Do I Need to Pay?

- **Course 8+ business days away** — No payment required at booking. Full payment is due no later than 7 business days before the course starts.
- **Course 7 or fewer business days away** — Full payment is required at the time of booking.
- **Courses valued over $1,500** — An upfront amount of up to $1,500 is required before commencement. The remaining balance is payable once training commences.

Should there be an outstanding balance upon course completion, ATM reserves the right to withhold AQF certification until payment is received.

Where fees received in advance exceed $1,500, ATM holds any amount above that threshold until training commences, in accordance with the prepaid fee protection requirements of the National Vocational Education and Training Regulator (Compliance Standards) Instrument 2025.

How Can I Pay?

ATM accepts credit card, EFTPOS, and direct bank transfer, and employer purchase orders. Payment links or tax invoices are issued via email.

Rescheduling, Withdrawing or Non-Attendance

If your plans change, contact us as soon as possible — the outcome depends on how much notice you give:

If this happens…	Here's what applies
7+ business days' notice	100% refund or course credit, or reschedule at no fee.
Less than 7 business days' notice	No refund. Reschedule available for a $50 fee (inside 3 business days, the full course fee applies again to reschedule).
No-show (no notice given)	No refund. Reschedule requires the full course fee to be paid again.
Illness	Notify ATM before 10:00am on the course day and provide a medical certificate within 2 business days — free reschedule arranged, no refund.
Course cancelled by ATM	100% refund.

Compassionate or compelling circumstances

Personal circumstances that are involuntary and outside your control, for example, medical, family, or wellbeing circumstances and that leave you with limited or no choice.

Exceptional circumstances may be considered by the General Manager on a case-by-case basis. Requests must be made in writing. Full details are in our Fees, Cancellations and Refunds Policy, available at www.australiantraining.com.au.

Privacy Policy Overview

ATM is committed to protecting your personal information. We collect only the data necessary to deliver training, meet legal obligations, and support your learning experience — including your name, contact details, USI, health or learning needs, and enrolment information.

We comply with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

How We Use Your Information

- Enrolment, training, and assessment purposes.
- Confirming eligibility for funding or certification.
- Reporting to government bodies such as ASQA or State Training Authorities.
- Contacting you for feedback or support.

Under the National Vocational Education and Training Regulator Act 2011 (Cth), ATM is required to disclose your personal information to the National VET Data Collection, managed by the National Centre for Vocational Education Research (NCVER). NCVER uses this information to populate authenticated VET transcripts and to support research and statistics about the VET sector, in accordance with the Privacy Act 1988 (Cth). Details of how NCVER handles your information are available at ncver.edu.au/privacy.

Your Rights

- Request access to your personal information.
- Request corrections if any details are inaccurate.
- Withdraw consent for use (unless required by law).

Requests must be made in writing to the Compliance Team at compliance@australiantraining.com.au

Data Security

We use secure systems, role-based access controls, and secure disposal practices to keep your data safe. We also have a formal data breach response procedure in place. To read the full Privacy and Data Protection Policy, visit: www.australiantraining.com.au

Accessing Your Training Records

You can request access to your training records, including assessment results and completed units, at any time by contacting info@australiantraining.com.au with your full name, date of birth, and course details. We will respond in writing within 7 business days.

Workplace Health and Safety (WHS)

ATM is committed to providing a safe, healthy, and inclusive environment for all learners, staff, and visitors, in compliance with the Work Health and Safety Act 2020 (WA) and Work Health and Safety (General) Regulations 2022.

Your WHS Responsibilities

- Take reasonable care of your own health and safety.
- Follow all safety instructions given by your trainer or site supervisor.
- Use equipment, machinery, and PPE safely and responsibly.
- Report any hazards, near misses, or incidents immediately to your trainer.
- Avoid any actions that may put yourself or others at risk.

Trainers have the authority to stop or suspend training activities if an unsafe act, condition, or behaviour is observed.

Risk Management and Safety Procedures

ATM takes a proactive approach to identifying and controlling risks across all training centres and worksites. Trainers conduct regular safety checks of training areas, plant, and equipment. Any hazards identified are managed promptly in accordance with ATM's WHS procedures. Learners are encouraged to raise any safety concerns at any time.

In an Emergency

- Follow your trainer's instructions immediately.
- Evacuate using the designated exit routes.
- Assemble at the nominated assembly point and await further instructions.

Psychological and Wellbeing Safety

ATM is committed to supporting the mental health and wellbeing of learners and staff. If you feel stressed, unsafe, or unwell during training, please speak to your trainer or contact our support team.

WHS Participation and Feedback

We welcome your input into our WHS processes. If you see a safety risk or have suggestions for improvement, please speak to your trainer or contact our team at info@australiantraining.com.au

Child Safety and Cultural Safety

Child Safety Commitment
ATM is committed to providing a safe, inclusive environment for all learners, especially those under 18. We follow the National Principles for Child Safe Organisations and have procedures in place to:

- Promote wellbeing.
- Prevent harm.
- Respond to concerns.

All staff are trained and screened to uphold these standards. Child safety policies are available on our website or on request.

Cultural Safety Commitment
We acknowledge the Traditional Custodians of the lands on which we operate and pay respect to Elders past and present.

ATM is committed to providing a culturally safe learning space for Aboriginal and Torres Strait Islander learners. If you need additional support or cultural considerations, please speak with your trainer or support team.

Contact Us

West Swan
52 Harrow Street, West Swan WA 6055
Mon–Thu: 7:00am–4:30pm
Fri: 7:00am–4:00pm

Jandakot
2/35 Biscayne Way, Jandakot WA 6164
Mon–Thu: 7:00am–4:30pm
Fri: 7:00am–4:00pm

Emergency Contacts by Site

In an emergency, dial 000 for Police, Fire or Ambulance. Nearest facilities to our training locations:

West Swan
Hospital (Emergency Department): St John of God Midland Public Hospital, 1 Clayton Street, Midland WA 6056 — (08) 9462 4000, open 24 hours.

Police: Midland Police Station, 32 Spring Park Road, Midland WA 6056 — (08) 9250 0333, open 24 hours.

Jandakot
Hospital (Emergency Department): Fiona Stanley Hospital, 11 Robin Warren Drive, Murdoch WA 6150 — (08) 6152 2222, open 24 hours.

Police: Cockburn Police Station, 34 Linkage Avenue, Cockburn Central WA 6164 — (08) 6174 9666, open 24 hours.

General Enquiries

1300 977 606

info@australiantraining.com.au

www.australiantraining.com.au

Compliance and Privacy Enquiries

compliance@australiantraining.com.au

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